

III Semester B.B.A. Examination, April/May 2023 (NEP Scheme) BUSINESS ADMINISTRATION Organizational Behaviour

Time: 2½ Hours Max. Marks: 60

Instruction: Answer should be written in **English only**.

SECTION - A

Answer any 5 out of 7 sub-questions.

 $(5 \times 2 = 10)$

- 1. a) Give the meaning of organization behaviour.
 - b) What is Halo effect?
 - c) What is Attitude?
- d) What is Motivation?
 - e) What is leadership?
 - f) Give the meaning for Group Dynamics.
 - g) What do you mean by organization change?

SECTION - B

Answer any 3 out of 5 questions.

 $(3\times 4=12)$

- 2. Explain the importances of small groups.
- 3. What is organization development? Write the importance of it.
- 4. Write a note on perception.
- 5. Explain observational learning with suitable example.
- 6. Write the importance of Group Thinking.





SECTION – C

Answer any 3 out of 5 questions.

 $(3 \times 10 = 30)$

- 7. Explain Three Ego states under Transactional Analysis.
- 8. Explain briefly cognitive theory of learning.
- 9. Briefly explain the types of change.
- 10. Write a short note on:
 - a) Organisation change
 - b) Organisation development.
- 11. Explain the Maslow's need Hierarchy theory in detail.

SECTION - D

Answer any one out of two questions.

(1×8=8)

- 12. i) Explain the applications of organizational behaviour in management.
 - ii) Assume you are a leader of group. Explain the qualities of a good leader.

