

Sl No	Date	Complaint from	Complaint Ref/Mode	Details of Complaint	Expected date of closure	Action Taken	Closure Ref	Date of Closure	Corrective Action if Any Notice/Circular	Remark?
(24)	11/3/15	Students (Boys)	Letter posted in Grievance Box.	Committee Members. Especially Discipline Committee members should check even girls Dress Code.	11/3/15	Circular was sent to Committee members &	-	11/3/15	given to all faculties to follow rules & regulation & check both boys & girls dress code.	Action Taken
(25)	11/3/15	Students B.Com 'A' Sec.	Letter	Students request to repair fan & light in classroom.	11/3/15	Immediately Ashok [Electronics] was sent to classroom in break & rectified. 101, 09, 106, 104.	-	11/3/15	Immediate Action taken. Ashok repaired fan/light immediately.	Rectified
(26)	14/07/15	Students I Year BBA	Letter	Students requested to take action regarding to Q.M.B subject handling faculty.	14/07/15	Advise to faculty	-	14/08/15		
(27)	07/08/15	Students I Bcom 'A' Sec.	Letter posted in Grievance Box	Mr. Anand (P.R.O) is using bad words in the class	07/08/15	Principal Advise to Anand	-	07/08/15	Immediate action taken	Rectified
(28)	05/08/15	Students	Letter posted in Grievance Box	Students requested	07/08/15	Immediately Ashok was	-	07/08/15	Problem solved	

Sl No.	Date	Complaint Form/From	Complaint Ref/mode.	Details of Complaint	Expected date of Closure	Action Taken	Closure Ref.	Date of Closure	Corrective Action If any.	Remarks
(29)	05/08/15	B. Com final year students	Letter G. Box	principal Give permission - on the trip to Kerala	07/08/15	principal was suggest to next semester	-	07/08/15	-	problem solved. SX
(30)	25/08/15	Students II BCA	Letter posted in Grievance Box	Students want - asked to change the Accounting G. F. M. Faculty	30/08/15	principal was take immediate action	-	30/08/15	-	problem solved SX
(31)	07/09/15	Students	Letter	physics Faculty Mr. San - diya using bad words to students	15/09/15	principal Advise to faculty	-	15/09/15	-	problem solved SX
(32)	08/09/15	Students	Letter	Hindi faculty's unable to control the classes	15/09/15	principal Advise to faculty	-	15/09/15	-	Take action SX
(33)	15/09/15	Students IBBM	Letter posted in Grievance Box	M. Akhila degrade the student	20/9/15	Informed faculty & Advise given by principal	-	20/9/15	-	Action Taken SX
(34)	15/09/15	Students	Letter posted	Request	15/09/15	Informed	-	20/9/15	-	Action Taken

Sl. No	Date	Complaint From	Complaint Ref Mode	Details of Complaint	Expected Date of Closure	Action Taken	Closure Ref	Date of Closure	Corrective If any	Remark
(35)	15/09/15	Students	Letter posted in Grievance Box	Integrated Students requested to supply power till 6.00PM	15/09/15	principal has take Immediate action	-	15/09/15	-	problem Solved
(36)	30/3/16	Students	In Grievance Box	II nd year Degree Student	30/3/16	Informed Management to fix New Water filter. By principal mam.	-	1/4/16	-	In Process.
	29/2/16									
(37)	20/3/2016	Students	In Grievance Box	II year B. Com.	30/3/16	Facing Problem to understand Cost accounting by Cynobell.		30/3/16	-	Meeting held with faculties discussed & necessary prep taken.
(38)	2/4/2016	Students	In Grievance Box	I year B. Com. 'A' Sec	2/4/16	Stock & Commodity class taken by HOD Sir does not mark proper attendance		2/4/16		Steps were taken Examine HOD's to not repeat the
(39)	2/4/16	Students	In Grievance Box	I year B. Com 'A' Sec	2/4/16	finding difficult with cope up with faculties like Hemalatha Cost accounting Antony Raj EBA		2/4/16		Repeat the same.

S/L NO	DATE	COMPLAINT FROM	COMPLAINT DETAILS OF REF MODE	DETAILS OF COMPLAINT DATE	EXPECTED DATE OF CLOSURE	ACTION TAKEN	CLOSURE DATE OF CLOSURE	CORRECTIVE MEASURES IF ANY	REMARKS
40*	30.03.2016	Students	In Grievance Box	6 th year	30.3.2016	Informed Management to Nirmal water facility by Principal Madam.	2/4/2016		Taken into Consideration Arrangement going on.
41*		Students	In Grievance	1 st yr Bcom "A" Sec.		Stock and Commodity class taken by Rao Sir doesn't mark proper attendees.	5/4/16	5/4/16	Discussed with faculty Problem Solved
42*	20/2/16	Students	In Grievance	Bcom B nd Sec.	20/02/16	Finding difficulty with practice with cost Accounting which was handing by Cyndrella Madam.	21/2/16	20/6/2016	Feedback given to Cyndrella Revisited Done.
43*		Students	In Grievance	1 st Bcom Integrated students		Requesting the change of class room due	21/6/16	20/6/16	In process

S/N NO	DATE	COMPLAINANT	COMPLAINT	DETAILS OF COMPLAINT	EXPECTED DATE	ACTION TAKEN	CLOSURE REF	DATE OF CLOSURE	CORRECTIVE IF ANY	REMARKS
H4*		From Faculty	In Grievance Box	PUC Faculty ROOM		The complaints regarding Latent air & Bahonadish wargos non sense work in staff room.		9/11/2016		problem solved
H5*	01/07/16	Students	In Grievance Box	7 PUC PMS (Ref)	01/07/16	Handling difficulties with name with faculty which was handling by Devi master		11/4/16		Problem solved
H6*	12/4/2016	Students	In Grievance	III BCA Degree	12/4/2016	Requesting of internal marks changes in 1 st & 2 nd sem (into mark) Numerical analysis		14/7/16		Problem solved
H7*		Students (cell)	In Grievance	III yr Room		Informed management to fix new switch board & Restroom		5/10/16		Problem solved

S. NO	DATE	COMPLAINANT FROM	COMPLAINT DETAILS	EXPECTED DATE OF COMPLAINT	ACTION TAKEN	CLOSURE REF	DATE OF CLOSURE	CORRECTIVE MEASURES IF ANY	REMARKS
48*	18/10/16	Students	In Grievance	I yr @ COM	18/10/16.	Informed to change of class room due to lot of mosquitoes in rooms. to avoid from fever's	19/10/16.	Grievance.	Action taken Smt
49 *	5/10/16	Students	In Grievance	III yr. B. Com B' Sec.	25/10/16.	Requesting for repair of lights & switch box Requesting to Unblock Rest room	28/10/16.	Grievance.	The switch board and lights were repaired within 3 days.
50.	9/11/16.	Students	In Grievance			Requesting to change the room. fans lights & mosquito problems			Room not changed but the initiative taken to repair lights.

✓
 30/10/16

1/02/2016 - 2018.

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SL. NO.	DATE	COMPLAINANT FROM	COMPLAINT REF MODE	DETAILS OF THE COMPLAINT	EXPECTED DATE OF CLOSURE	ACTION TAKEN BY PRINCIPAL	CLOSURE REF	DATE OF CLOSURE	CORRECTIVE ACTION TAKEN IF ANY	REMARKS
51.	8/01/2016	Kishore B. Lom III yr. (Student)	In Grievance	III year B. Lom 'A' Sec. To change Switch Board	20/01/2016	Fan & Switch Boards to be changed. Informed M.V. Ashok, Electrician to	In grievance	25/01/2016	-	Action Taken <i>[Signature]</i>
52.	8/01/2016	B. Lom III yr Students	In Grievance	III year B. Lom Electric board to be changed	20/01/2016	Change as per the requirements. To change the Switchboard & fans to be repaired.	In grievance	25/01/2016	-	<i>[Signature]</i>
53	28/01/2016	BSc PMCS Students	In Grievance	III rd yr To reopen Canteen	20/01/2016	To reopen the Stationary Shop Inside the Campus	In grievance	-	Discussion Under process	<i>[Signature]</i>
54	28/01/2016	BSc PMCS Students	In Grievance	II yr. To reopen Stationary Shop		To reopen the Stationary Shop Inside the Campus	In grievance	-	Discussion Under process	<i>[Signature]</i>
55.	28/01/2016	BSc PMCS Students	In Grievance	I yr. To reopen Stationary Shop		To reopen the Stationary Shop Inside the Campus and Change the Canteen	In grievance	-	Discussion Under process	<i>[Signature]</i>

SL. No.	SL No.	Complaint Date from Date	Complaint Reg Mode	Details of the Complaint	Expected date of closure	Action taken by principal	Courses Ref	Date of Closure	Correction Action	Remarks
51.	56.	6/02/2016 6/02/2016	B.Com III yr. Grievance	Requesting to change Canteen & reopen Stationery Shop in College.	-	Yes.	In Grievance	-	In process	Sy.
52.	(57)	12/2/16	II B.Com 'C' Section Grievance	Provide Stationery facilities	-	Yes	In Grievance	-	In process	Sy.
53.	(58)	20/2/16	II B.Com 'A & B' Section Grievance	Requesting for change of Canteen and providing Stationery service	-	Yes	In Grievance	-	In process	Sy.
54.	(59)	29/2/2016	Students Personal	To extend time for paying the Exam fee.	-	Yes	In grievance	29/2/16	Ok Exam fee cannot be postponed as per the Norms of	Sy.

SL No.	Date	Complaint from	Complaint Ref. No.	Details of the Complaint	Expected date of closure.	Action taken by principal	Courses Ref.	Date of Closure	Correction Action	Remarks
60	29/2/16	Students		regarding Exam fee. To extend date	-	The Exam date cannot be postponed. Since the date is declared by B'lore University	In - Grievance	Sunday	closed	Sy/p
61	29/2/17	Students		requesting for refund of banking Exam fees or Commencement of classes	Students requested for PMKV April 1st week 2/3/2016	-	In grievance	-	In process	Sy/p
62	22/7/17	Students	Grievance Box	Boxy letter for Misbehaving in class	-	-	In grievance	-	-	Sy/p
63	22/7/17	Students	Grievance Box	Apology letter	-	-	In grievance	-	-	Sy/p
64	22/7/17	Students	Grievance Box	Apology letter	-	-	In grievance	-	-	Sy/p
65	5/08/17	Students	B'lore	Students requesting Ms. Shambha to provide attendance	06/8/17	Sh/0 guided the faculty on better	In Grievance	7/8/17	Informed Ms. Shambha to provide	Sy/p

Sl. No.	Date	Complaint From	Complaint Ref. Mode.	Details of the Complaint	Expected date of Closure
(66)	24/4/18	Students IB Com 'A' Section	In-Grievance	02/4/18 Replace fan	05/5/18
(67)	27/4/18	Students final year.	In-Grievance	02/4/18 Requesting for placement.	27/4/18
(68)	14/5/18	Students 1 st B. Com.	In-Grievance	Improvement of canteen	-
(69)	15/8/18	Students III BBA	In-Grievance	Requesting for Note Placement Opportunities	20/8/18
(70)	1/8/18	Students BBA III	In-Grievance	Requesting for finance Specialisation	3/8/18
(71)	20/11/18	Students BCA	In-Grievance	To Exclude their Name from	21/11/18

Courses reference	Date of Closure	Action taken by. Principal	Correction Action	Remark & Signature
Grievance.	One week	Informed Mr. Ashok On same day to replace the fan	-	Suff
In-Grievance.	-	Informed Mr. Pandian Placement Officer for job fair immediately for bridging the gap.	-	Suff
In-Grievance	-	In process	-	Suff
In-grievance	-	Informed Mr. Pandian Placement Officer.	-	Suff
In Grievance	-	Only One Student opted for finance. Best allocated HB & Marketing based on majority	-	Suff
In Grievance	-	Due to financial Crisis & Issues they are requested from	-	Suff

Oct/2018-19

44

45

72	26/5/2018	Ronald BBA	In grievance	Change of Canteen	In process	Grievance	In process	Discussed with Principal Manr.	SX
73	30/6/2018	Yash	In grievance	Parking Space to be Increased	In process	Grievance	—	Initiative taken to facilitate parking area.	SX
74	20/10/2018	BBA Jt	In grievance	Problem in Canteen, Benches broken	—	Grievance	—	Discussed with Concerned Department faculty & other facilities in process	SX
75	12/8/2018	I B Com.	In grievance	To replace Switch Board	—	Grievance	—	Informed Mr. Ashok to replace	SX
76	12/8/2018	Makeshwar	Word of Mouth	To provide Napkins & Handwash	—	Grievance	—	Initiative taken	SX
77	12/8/18	Jasha BBA	Word of Mouth	In toilet room	—	Grievance	—	Initiative taken to provide	SX
78									
79		I BBA Students	In grievance	Requesting to Replace Lights & Fan	18/7/2019				
80	2/2/19	I B Com 'A' Sect	In grievance	Fan not Working, Need Dustbin and wall fan	8/2/19	Dustbin provided		Informed Mr. Pshok to check fan	SX

Sl No	Date	Complaint from	Complaint Ref Made	Details of the Complaint	Expected date of closure	Courses Reference	Date of Closure	Action taken by principal	Signature
81	18/1/19	A BBA	Grievance	Classroom Cell Environment	-	Grievance	Next Week	Informed Mr. Ashok to rectify with a day old	
82	13/2/19	I BBA	Grievance	Change of Classroom	-	Grievance	Two days	In process.	
83	15/2/19	J rd Blom	Grievance	Satisfied with facilities	-	Grievance	-	-	
84	12/2/19	I BBA	Grievance	Provide more book in library Washroom to be cleaned	-	Grievance	Immediately	Informed Library Madam to provide quantity requirement Informed Washroom Incharges to clean & use phenol / Dettol	
85	15/2/19	I BBA	Grievance	Change of Classroom	-	Grievance	-	In process	
86	15/2/19	I BBA	Grievance	Fans not working	-	Grievance	-	Mr. Ashok to check the fans	
87	15/2/19	-	-	-	-	-	-	Informed Mr. Ashok to change the fan	
88	15/2/19	I BBA Madhu	Grievance	To change fan in class room	-	Grievance	-	Informed Mr. Ashok to check.	
89	12/2/19	I BBA	Grievance	Canteen	-	-	-	In process	

Sl No.	Date	Complaint from	Complaint Ref. No.	Details of Complaint	Expected date of Closure	Date of closure	Action taken by Principal	Sig.
90 91	13/2/2019	IBCA.	13/2/2019 Grievance.	Rest room & Water for drinking	1 day	-	Immediately Informed. Mr. Murali Receptionist & house keeping to keep toilets clean.	



31st July 2018

To

979

The Registrar (Evaluation)
Bangalore University
BANGALORE.

Dear Sir,

600

Sub: Request to process the result of one B.Sc – BGB student of our Institution.

Greetings to you for the season.

With reference to the above subject matter, I the undersigned hereby bring the following few lines for your kind consideration and needful action.

9+32 ✓

O/C
Ms. FIZA KHANUM bearing register No. **17NDS85032** a student of B.SC - BGB studying in our Institution had appeared for the II semester examination held during the month of May/June 2018. and result has been declared as **NP for want of marks for the subject Microbiology and Biostatistics theory paper.**

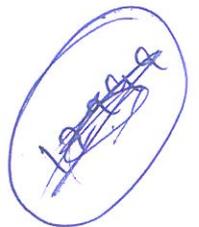
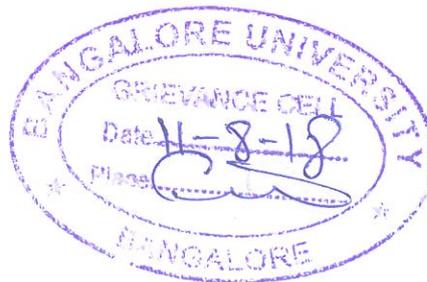
Hence requesting your good office kindly look into the matter and process the result and issue the marks card at the earliest.

Please find the photocopy of the invigilator diary and A form of the candidates showing that appeared for the above said subjects is duly enclosed for your kind reference.

Thanking you

Yours truly,

Dr. Rekha Sethi



6th August 2018

To

918

The Registrar (Evaluation)
Bangalore University
BANGALORE.

Dear Sir,

Sub: Request to process the result of one B.Sc – BGB student of our Institution.
.....

Greetings to you for the season.

With reference to the above subject matter, I the undersigned hereby bring the following few lines for your kind consideration and needful action.

O/C

13+21

Ms. FIRDOSE KHANUM bearing register No. **17NDS85031** a student of B.SC - BGB studying in our Institution had appeared for the II semester examination held during the month of May/June 2018. and result has been declared as **NP for want of marks for the subject Microbiology and Biostatistics theory paper.**

Hence requesting your good office kindly look into the matter and process the result and issue the marks card at the earliest.

601

Please find the photocopy of the invigilator diary and A form of the candidates showing that appeared for the above said subjects is duly enclosed for your kind reference.

Thanking you

Yours truly,



Dr. Rekha Sethi





52A

31st July 2018

To

The Registrar (Evaluation)
Bangalore University
BANGALORE.

Dear Sir,

Sub: Request to process the result of one B.Sc – PMCs student of our Institution.
.....

Greetings to you for the season.

With reference to the above subject matter, I the undersigned hereby bring the following few lines for your kind consideration and needful action.

Ms. SAMREEN SULTANA bearing register No. **17NDS85017** a student of B.SC - PMCs studying in our Institution had appeared for the II semester examination held during the month of May/June 2018. and result has been declared as **NP for want of marks for the subject English.** *BN. 4892165*

Hence requesting your good office kindly look into the matter and process the result and issue the marks card at the earliest.

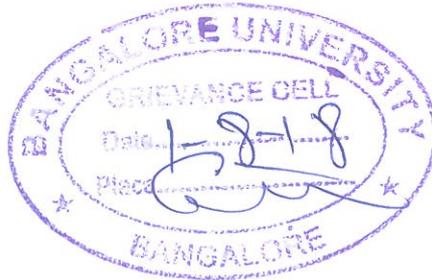
Please find the photocopy of the invigilator diary and A form of the candidates showing that appeared for the above said subjects is duly enclosed for your kind reference.

Thanking you

Yours truly,

Dr. Rekha Sethi
PRINCIPAL

SRI BHAGAWAN MAHAVEER JAIN
FIRST GRADE COLLEGE
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525

31st July 2018

To

The Registrar (Evaluation)
Bangalore University
BANGALORE.

Dear Sir,

600

Sub: Request to process the result of one BBA student of our Institution.
.....

Greetings to you for the season.

With reference to the above subject matter, I the undersigned hereby bring the following few lines for your kind consideration and needful action.

o/c Mr. JACOB THOMSON T bearing register No. ⁴⁰ 17NDC26017 a student of BBA studying in our Institution had appeared for the II semester examination held during the month of May/June 2018. and result has been declared as **NP for want of marks for the subject Productand Operation Management.** *B.N. 9990026*

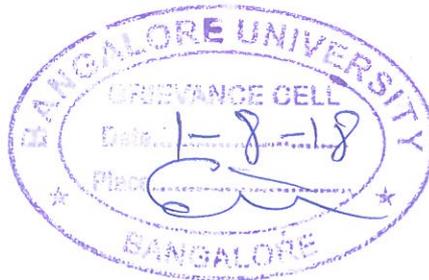
Hence requesting your good office kindly look into the matter and process the result and issue the marks card at the earliest.

Please find the photocopy of the invigilator diary and A form of the candidates showing that appeared for the above said subjects is duly enclosed for your kind reference.

Thanking you

Yours truly,

Dr. Rekha Sethi



13006